

AI VISIBILITY REPORT

UPWORK

<https://upwork.com>



D

AI Visibility Grade

Scored 6 July 2026 | Report ID: 6fc2-56f6 | (Beta)

EXECUTIVE SUMMARY

46
/ 100 (BETA)
Grade D
Needs work

Upwork achieved an AI Visibility Score of 46/100, earning a Grade D (Needs work) rating. This score reflects how prominently the business appears in responses from major AI platforms when customers search for products or services in this category.

3 of 3 AI providers mentioned Upwork in their recommendations. Industry: SaaS / software.

The score is calculated across two pillars: Controllable Signals (60%) covering structured data, website quality, content, and online presence; and AI Awareness (40%) covering whether AI models mention, recommend, and rank the business positively.

Report generated: 6 July 2026 | <https://upwork.com>

SCORE BREAKDOWN

The following table shows each scoring pillar, its contribution weight, the score achieved, and the key signals that drove that score.

PILLAR	SCORE	WEIGHT	DETAILS
Structured data	0/100	35%	No JSON-LD found on this page.
Crawlability	50/100	20%	AI crawlers allowed; no sitemap
Content clarity	0/100	20%	Title: no · Meta: no · H1s: 0 · Heading levels: 0
AI-native signals	25/100	25%	llms.txt: no · OG: no · Twitter: no · HTTPS: yes
AI awareness	91/100	40%	3/3 models mentioned you. Avg sentiment: 0.47.

AI PROVIDER ANALYSIS

The table below shows what each major AI platform said about Upwork when asked to recommend businesses in this category.

PROVIDER	MENTIONED	SENTIMENT	POSITION	SUMMARY
ChatGPT	Yes	Neutral	#1	Upwork is a prominent online marketplace that connects businesses with freelancers across various fields, including development, design, marketing, and writing. Established in 2013 through the merger of Elance and oDesk, Upwork has grown to become a leading platform for remote...
Claude	Yes	Positive	#1	# Upwork Overview Upwork is a leading free-lance marketplace platform that connects businesses and individuals with independent contractors across virtually every skill category—from software development and design to writing, marketing, and administrative work. The platform...
Gemini	Yes	Positive	#2	Upwork is a well-known SaaS platform that operates as a global online marketplace connecting businesses with independent professionals, commonly known as freelancers. It facilitates various services, including software development, design, marketing, writing, customer support,...

RECOMMENDATIONS

The following recommendations are prioritized by estimated impact on your AI Visibility Score.

HIGH PRIORITY

Add JSON-LD structured data

+15 points

STRUCTURED DATA

Your site has no JSON-LD schema. Add an Organization or LocalBusiness schema with name, address, phone, hours, and URL. This is the single biggest factor for how AI models understand your business.

ORGANIZATION.HTML

```
<script type="application/ld+json">
{
  "@context": "https://schema.org",
  "@type": "Organization",
  "name": "Upwork",
  "url": "https://upwork.com",
  "logo": "https://upwork.com/logo.png",
  "description": "Upwork — SaaS / software.",
  "telephone": "+1-555-555-5555",
  "address": {
    "@type": "PostalAddress",
    "streetAddress": "123 Main St",
    "addressLocality": "City",
    "addressRegion": "State",
    "postalCode": "12345",
    "addressCountry": "US"
  },
  "sameAs": [
    "https://twitter.com/yourhandle",
    "https://www.linkedin.com/company/yourbusiness"
  ]
}
</script>
```

Add a single, descriptive <h1> to your homepage

+5 points

CONTENT CLARITY

Your page has no <h1>. AI models lean heavily on the first heading to understand what a page is about.

MEDIUM PRIORITY

Add an FAQ schema with common questions

+6 points

STRUCTURED DATA

FAQ schemas are heavily mined by AI chatbots. Pick the 5–10 questions customers actually ask and answer them on your site with FAQPage markup.

FAQ-SCHEMA.HTML

```
<script type="application/ld+json">
{
  "@context": "https://schema.org",
  "@type": "FAQPage",
  "mainEntity": [
    {
      "@type": "Question",
      "name": "Do you offer a free trial?",
      "acceptedAnswer": {
        "@type": "Answer",
        "text": "Yes, we offer a 14-day free trial with no credit card required."
      }
    }
  ]
}
```

Publish a sitemap.xml

+5 points

CRAWLABILITY

A sitemap helps crawlers (including AI bots) find every important page. Generate one and link it from robots.txt.

Write a meta description

+4 points

CONTENT CLARITY

Add a 140–160 character meta description that clearly explains what your business does. AI models often quote it directly.

META-DESCRIPTION.HTML

```
<meta name="description" content="Acme Coffee Roasters: small-batch specialty coffee roasted weekly in Brooklyn. Free shipping on orders over $30.">
```

Publish an llms.txt file

+7 points

AI-NATIVE

llms.txt is an emerging standard (like robots.txt for AI). Add /llms.txt at your root listing your most important pages with brief descriptions. Respected by OpenAI (GPTBot), Anthropic (ClaudeBot), and Perplexity crawlers — not used by Google AI, but still increases your overall AI crawler reach.

LLMS.TXT

Upwork

> Upwork — SaaS / software.

Core pages

- [About](https://upwork.com/about): Who we are and what we believe.
- [Pricing](https://upwork.com/pricing): Plan options and what's included.
- [FAQ](https://upwork.com/faq): Answers to common customer questions.

Documentation

- [API docs](https://upwork.com/docs): Developer reference.

SAFE AI INTEGRATION FOR YOUR BUSINESS

AI is reshaping how customers discover and choose businesses. Glance helps African enterprises integrate AI safely into their workflows, improving team productivity, customer acquisition, and revenue without the compliance and reputational risks of moving too fast.

Our engagements cover AI Visibility Audits, Agentic Workflow Design, and Custom AI Integrations tailored to your industry. Every engagement starts with your AI Visibility Score as the baseline and ends with measurable improvement.

GET IN TOUCH

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